

FAQ - ENGLISH

SECTION	QUESTION	ANSWER
General	How does LikesXL work?	<p>LikesXL is an advertising and auction platform, which hands almost all of its commissions it receives from advertisements and selling bidding products to their advertisings partners that watch ads every day, and only retains a small amount to keep the platform going.</p> <p>Affiliate systems are internet-based distribution forms, in which a commercial provider generally remunerates its partners with commissions. Why do these retailers pay commissions? Quite simple - LikesXL offers the opportunity that the retailer's advertisements are looked at by many people. This increases the chance that his products are made visible and purchased worldwide.</p>
General	What can I buy?	<p>Besides different advertising surface, you are also able to purchase bids for the auction platform, BidsLXL in form of Bid-packs.</p> <p>With these bids, you are able to participate at auctions on BidsLXL. In addition, you are able to purchase Buy Bids which allow you to directly buy all of our offered products on BidsLXL.</p>
General	Do I have to recruit?	No, you are not obliged to recruit people, but if you want to, you are can receive commissions by recommending LikesXL to a person who then buys a Bids pack.
General	What is the minimum age to join LikesXL?	The minimum age to join LikesXL is 18
General	Is the AGB (Terms and Conditions) available in English?	According to legal opinion, the AGB (Terms and Conditions) will be continually updated. The updated version is released on the website in German and English.
General	Do I have to pay taxes for the money earned at LikesXL?	Depending on the laws of your country everyone has the sole responsibility to tax their earnings. We advise you to talk to a professional tax consultant.
General	Which email addresses do not work with the system?	Problems could occur with "hotmail" or "live mail", therefore we recommend using a "gmail" address.
General	How can I earn money?	<p>There are 2options to earn money:</p> <ul style="list-style-type: none"> • Advertise on the LikesXL platform, and earn by selling a product or service • Gain external profits through affiliate marketing by referring others to the advertising platform and earn commissions (this is just optional). Comssion payout only when you click 5 ads per day.
General	Who is behind LikesXL?	LikesXL is a project of Setimo International FZE, Fujairah Tower 1106, P.O. Box 4422 Fujairah UAE.

General	When do I get paid the AVI and commissions?	The AVI (Ad View Incentive) and commissions are ONLY paid out when you view the required 5 advertisements per day. If you do not do this, NO click merit and NO commission will be paid! ATTENTION: Observe Server time!
Bids Pack	What is a Bids-Pack?	By purchasing a Bids-pack which costs 10€, you are receiving 20 auction bids (€ 0,50 per auction bid). You are able to use your bids for our auction platform and bid for different products like watches, notebooks, smartphones etc. You can find more information under "How does BidsLXL work?"
Bids Pack	What is an auction bid?	You are receiving auction bids by purchasing a 10€ Bids Pack. (Not obtainable at BidsLXL). With these auction bids you are able to bid (1 Bid = 1 Offer) for products. Auction Bids are not useable for direct purchasing of products at BidsLXL. Auction Bids have to be transferred manually to BidsLXL. Therefore enter the amount of bids which you want to transfer and confirm the transaction to BidsLXL.(Resetting of this transfer is NOT possible)
Bids Pack	What is a Buy Bid?	You are able to purchase Buy Bids either on LikesXL or on BidsLXL. With these Buy Bids you can either bid (1 Bid = 1 Offer) for a product, or even directly buy these products. Please notice: In regards to direct purchasing of products, 80% of the value of the Buy Bids will be charged for the purchase price of the product!
Bids Pack	What is the difference between an auction bid and a Buy Bid?	Both Bid-options can be used to make an offer. BUT ONLY Buy Bids can be used for direct purchasing, although 80% of the value of the Buy Bids will be charged for the purchase price of the product.
Bids Pack	How much does 1 Bids-Pack cost?	1 Bids-Pack costs 10€, which gives you 20 auction bids, each worth 0,50€.
Bids Pack	Am I able to earn money with Bids Packs?	You have the opportunity to participate in the Pack Incentive Program by buying a Bids Pack. If you watch 5 ads every day between 00.00 and 23.55 o'clock (Attention Servertime!) you are entitled to join the payout from the AVI (Ad View Incentive) on the next day. 50% of the payment goes into the Top Up Account, which you can use to repurchase products at LikesXL, and 50% of the payment goes into your Available Account. The amount on your Available Account can be withdrawn.

Bids Pack	What is the Top Up Account?	<p>Top Up Account is the account:</p> <ol style="list-style-type: none"> 1.) in which all the transfers get placed into (bank transfer, creditcard, bitcoin etc.) and which can exclusively be used for purchasing new products. 2.) is where 50% of the daily AVI earnings and commissions get paid. <p>You are able to use the amount in your Top Up Account to buy/pay:</p> <ul style="list-style-type: none"> - € 10 Bids Packs (Auction Bids) - Buy Bids - Monthly membership fees - Downline fees - Advertising material from LikesXL (have a look at our pricelist) --> send a voucher into the advertiser section
Bids Pack	What is the Available Account?	The Available Account receives 50% of the AVI earnings as well as commissions. The maximum payout amount is € 1.000 per day.
Bids Pack	Am I able to repurchase Bids packs automatically?	Automatic repurchase is generally possible. Every user can set this in his/her own backoffice.
Bids Pack	What is the AVI?	The AVI or Ad View Incentive is a program that allows you to participate in the LikesXL's daily commission payment. To do this, you must have watched at least 5 advertisements in the period from 00.00 - 23.55 server time per day.
Bids Pack	How many Bids packs can I buy?	There is no monthly limit, but a total of 8,888 Bids packs per region can be purchased.
Bids Pack	Are there any restrictions in regards to buying Bids packs?	Yes, there are. Depending on your membership status (green - silver - gold or diamond), you can only buy a certain number of bids packs. If you want to buy more Bids packages, you first have to upgrade to a higher level. Attention: If you already have diamond status, then you have already reached the highest level for the purchase of Bids packages
Bids Pack	Can a bids pack expire and if so when?	Yes, if a Bids package has paid the sum of € 11.- Euro, it expires and does not participate in the incentive program any longer.
Bids Pack	How many Bids packs am I able to buy?	You can purchase a maximum of 8,888 Bids Packs per region
Bids Pack	Can I participate in the Bids Pack Incentive even if I am in level blue?	YES, even if you have not purchased a pack and still view 5 commercials per day, you will also receive a commission daily.
BidsLXL	How can I register?	Log in on the LikesXL website, click on BidsLXL in the navigation and register (choose a nickname and accept BidsLXL AGBs). Then click "go to" or simply go to www.bidslxl.com

BidsLXL	What is BidLXL?	BidsLXL is an online-auction platform, where brands and luxury products such as cars, computers, gold, silver, televisions, laptops, smartphones, high end and state of the art electrical devices or even vouchers, are offered and auctioned. Through this new online auction process, the winner of the auction will be rewarded with an extreme price reduction.
BidsLXL	How does BidsLXL work?	All auctions start at 0,00€. Every time somebody bids, the price increases by 1 Cent; simultaneously the auction-countdown extends for a few more seconds. The price per bid at BidsLXL is about 0,50 Euro depending on special offers or purchased Bid-packs. (Bid's – Quantity discount). If there is no new bid after the countdown runs out, the last one who placed a bid wins the auction. This procedure guarantees the very low end prices on the BidsLXL auctions.
BidsLXL	How can I participate on BidsLXL?	You can register yourself for free at BidsLXL and immediately bid at the auctions. To participate you must be at least 18 years old and have an email address. Just register yourself on BidsLXL, choose your nickname, accept the AGBs and you are ready to go. Under the button "Buy Bid-Packs", you are able to top up your Bid balance and immediately start to bid.
BidsLXL	Is the registration free?	The registration is of course for free. Afterwards you can choose if and how many Bids you want to purchase for bidding on BidsLXL. It's so easy- you just have to click a few times.
BidsLXL	How can I bid in an auction?	You can bid online at BidsLXL and find really cool deals. After registering successfully, you are able to buy Bids on BidsLXL and bid at every auction you are interested in.
BidsLXL	How much does a bid cost?	BidsLXL charges your account with a bidding option (Bid). A bid costs € 0.50. There are two types of bids. You can purchase either Auction Bids by purchasing € 10 Bids Packs or Buy Bids of different sizes: 50, 100, 200 or 500. Buy Bids, in contrast to the Auction Bids, also enable you to participate in direct sales of products.
BidsLXL	Do I lose my Bids, if another person gets the product I bid for?	Here you have to distinguish between Auction Bids and Buy Bids: <ul style="list-style-type: none"> - Auctions Bids are lost when the auction is finished. - Also, Auction Bids can NOT be used for the direct purchase of products. - Buy Bids can be used for direct purchase, with 80% of the purchase price charged towards the used Buy Bids.
BidsLXL	Can I send Auction Bids to other people?	Yes, you can also send Auction Bids to other people (for example, in your downline). Simply select the number of auction bids and enter the user ID of the person to whom you

		want to send the bids.
Bitcoin	Can I buy something with Bitcoin?	<p>Deposits with Bitcoin are possible. Transfer the desired amount from your Bitcoin account to LikesXL.</p> <p>Go to LikesXL to "Charge". Enter the desired EURO sum and press "Bitcoin Transfer".</p> <p>There you will see the conversion amount in Bitcoin under "BTC amount to be charged". Below you can see a long code line under "Send to". Copy it and paste it with the Bitcoin amount to your Bitcoin account as the recipient address.</p>
Bitcoin	Can I pay out in Bitcoin?	Yes, Payout with Bitcoin will be available soon.
Cashcard	What are the costs of the Cash Card?	Click onto "cockpit" in your dashboard and then choose "cashcard". There you will find all costs and fees.
Cashcard	How can I order a cashcard?	<p>Go to likesxl.com, and choose 'cockpit' and 'CashCard' and order the CashCard there.</p> <p>Please notice that you need to have enough money in your "top up account" to be able to order a cashcard.</p>
Cashcard	How can I activate my Cash Card?	You receive instructions with the CashCard delivery
Cashcard	Where can I get a new pin if I lost the old one?	If you forget the PIN, simply repeat the activation process under +447937947694 to receive your original PIN again.
Cashcard	Where can I see my account balance?	Go to https://www.peakwallet.com . There you can see your balance and transactions. Therefore, you need to be registered on the card company's website.
Cashcard	How many Cash Cards can I have?	It's possible to have several cards per person.
Cashcard	Can I send money from my bank account to my cash card?	No, you can only load the CashCard with money from LikesXL
Cashcard	When will the CashCard be sent? (order date has been some time ago)	Please contact Peak support- help@cashcard.cards . Please note that it could take 2 weeks from time of order for the delivery to arrive, since the cards are only produced at certain intervals.
Cashcard	How do I get the money from the CashCard in my bank account?	You can withdraw money at an ATM, pay online or pay in stores with your CashCard. A direct transfer from CashCard to a bank account is not possible.
Cashcard	I can not activate the CashCard	You receive instructions for activating your card with your card delivery. You can also find it here https://members.likesxl.com/getpecard
Cashcard	Why is €20 deducted with the first withdrawal to my CashCard?	Cash Card uses this money as a deposit, in case you are not able to pay the monthly fees.

Cashcard	How and where can I see the transactions on the CashCard?	Go to https://www.peakwallet.com to see your transactions. You need to register on the card company's website.
Cashcard	Can my wife also use my CashCard?	Yes, it's a normal debit card, anyone who has the card and the right pin, can use it.
Commissions	Where do I see my commissions?	Your commissions will automatically be transferred to your available balance. 50% of your daily payment amount goes into your Top Up account and 50% into the Available Account. This amount which is available to you can be seen on your page when you log in under "Status". Details of previous transactions can be seen in your 'Cockpit' under 'Payments'.
Compliance	Am I investing money in LikesXL?	No, LikesXL is not a bank and you are not investing your money in LikesXL. You are buying products.
Counter	How does the counter work?	As soon as you have completely watched the required number of advertisements there will be a counter set for 24 hours. At 12:00 pm (00:00) the number of advertisements you looked at will be set back to zero. Your chance to earn money (every 30 minutes) will expire at the end of the countdown.
Debit Card	What is the maximum amount per year (per Card)?	You can upload 30.000.- Euros to your Cash Card and 50.000.- Euros to your Europa Card (Level 3)
Debit Card	Which credit Card is better?	Both cards are good, but the EuropaCard can only be ordered by people who have an address in Europe (comparison Cards like we show at the workshop)
Debit Card	Which card is the best regarding pricing, CashCard or Europacard?	Europacard costs 39.- Euro . Cash Card has a monthly fee of 3,50 Euros to pay, but no annual fees.
Europacard	What are the costs of the EuropaCard?	Go to https://www.cc-cards.cc/europacard-prepaid-mastercard/en/prices.html
Europacard	How can I order the EuropaCard?	Go to likesxl.com , and choose 'cockpit' and 'Order your EuropaCard' and order the EuropaCard there.
Europacard	How can I activate my EuropaCard?	Go to https://gps-cardcompact.globalprocessing.ae/CardActivation.aspx
Europacard	Where can I get a new pin if i lost the old one?	If you are logged in to Europacard.net, please go to your backoffice area, or open the link - https://gps-cardcompact.globalprocessing.ae/# Log in with your card number and password.
Europacard	Where can I see my account balance?	Open the link - https://gps-cardcompact.globalprocessing.ae/# Log in with your card number and password.

<p>Europacard</p>	<p>What is the maximum amount per year (per Level)?</p>	<p>There are three different levels of identification for card holders. These levels govern the amount that may be pre-loaded onto the card.</p> <ul style="list-style-type: none"> - ID-Level 1: As issued, there is no need for identity documents to be supplied and the maximum amount that can be loaded is € 500 via a single load. - ID-Level 2: With identity documents your balance is increased up to a maximum of €15,000 per year - ID-Level 3: With further identity verification checks, your balance is further increased to a limit of €50,000 per year. <p>All limits represent amounts loaded annually in the aggregate.</p>
<p>Europacard</p>	<p>I got a different amount on my card that I requested?</p>	<p>At the transfer procedure the expenses (you can see it on the list) will be deducted from the amount you have transferred.</p>
<p>Europacard</p>	<p>How can I make a level upgrade?</p>	<p>You can upgrade at any time or you will be requested to do so via an email from our compliance department once your current load limit has been reached. When your card is issued it comes with ID-Level 1 as standard, so you can immediately load up to 500 Euros and start using the card. Upgrades are performed by providing proof of your identification and address, and by providing information on the source of the funds used to load the card. Please be aware this information is only used by Card Compact and its partners for identification purposes and is not shared with any third parties.</p> <p>To upgrade to ID-Level 2 you are required to send copies (do not send originals) of valid proof of Identity documents (Identity card, photo driving licence or passport) and proof of address (recent telephone, gas electricity or utility bill). You are also required to provide details of the source of the funds used to load the card, (for example if it is from a payroll, your employer's name and address).</p> <p>To upgrade to ID-Level 3 this is the same as ID-Level 2 but the identification should be a certified copy (i.e. signed by a public notary) or you can identify yourself via Post-Ident in Germany or Ident-Brief in Austria. You are also required to provide proof of the source of funds (i.e. a copy of wage slip or bank statement).</p> <p>Please note that a fee is charged for upgrading your ID Level which must be paid in advance either directly or by deduction from your card balance. Card Compact has made this process extremely simple by allowing you to upload your documents through the customer website (IDV section). Once uploaded they will be verified and your new load limits will be applied. Also you can send your scanned copies to support@mycardcompact.com or by secure post to:</p> <p>Card Compact Ltd, 483 Green Lanes, London N13 4BS, United Kingdom.</p>

		<p>Please include the name and address of the registered card holder, the unique 9 digit account number found on the bottom of the card, or, the last 6 digits of your card. Do not ever send the full 16 digit number of the card. Full details of all procedures and applicable documents can be provided by our compliance department. Please note that when you exceed the existing limit, further loads sent to the card will be blocked until you upgrade.</p>
Europacard	Can I order a Europacard? And how much does it cost?	A Europacard costs €39 and it is only available for people who reside in a European country. Only one card per person is allowed
Voucher	How does a voucher work?	In principle you can send yourself or other persons an amount of money within LikesXL. To do so, go to the "Cockpit" menu item, then "Voucher". Enter the amount you want to transfer. Then enter the USER ID and send the amount (in the same system / region).
Voucher	Can I send money from Classic LikesXL to the new LikesXL.	Yes, this is possible. To do so, go to the "Cockpit" menu item on "Voucher". Enter the desired amount you want to transfer and create a coupon code. Copy the coupon code and enter the code in the new LikesXL under "Redeem voucher".
Voucher	Can I send money from a LikesXL region to another region?	Yes, that is possible. To do this, go to the "Cockpit" menu item on "Voucher". Enter the desired amount you want to transfer and create a coupon code. Copy the coupon code and enter the code in the desired region under "Redeem voucher".

Voucher	Can I send Auction Bids to other people?	Yes, you can also send Auction Bids to other people (for example, in your downline). Simply select the number of auction bids and enter the user ID of the person to whom you want to send the bids.
ID Document	Do I also need to upload my ID for my company account?	For your company account, it is also necessary to upload a valid photo ID. However, before you can request money from your company account, you must send evidence from a public authority to prove that you are registered with a valid company.
ID Document	When do I have to upload my ID document?	It is obligatory for each LikesXL customer to upload his passport or driving license (an identification document issued by an authority) if he wishes to have the money he has earned paid out, for example, through commissions. No payout without identification!
ID Document	How do I upload my ID document?	To upload a document, you must observe the following: <ol style="list-style-type: none"> 1. Ensure that your profile is filled out correctly and that there are no red-filled areas, then the upload option becomes visible. 2. Scan or take a photo of your identification document / ID card or save it to your computer as a JPEG document. 3. Log in to LikesXL - open the menu point "Cockpit" and go to "Profile". 4. Go to the end of the page to "Passport or Driving License Copy". 5. Upload your JPEG photo / file up to a maximum size of 640 * 480 or 480 * 640. The preferred quality is 75-80. 6. Recheck your account to see if "Your document has already been accepted". This confirms the correctness and you are then able to purchase Bids packs and pay out commissions.
LikesXL Classic	How is the old LikesXL site going to continue?	With the re-launch of 01.03.2017 no more purchases can be made on the old LikesXL. The incentive programs for the old PR packs and the RW packs will continue to run normally and you are still entitled to participate in the incentive program of LikesXL. You only have to pay the monthly fee of € 2 (valid from 31.03.2017 for ALL LEVELS) and view 10 advertisements daily.
Membership	When does my membership start?	When you purchase the membership (level), it is activated immediately. If you purchase a new membership (other level), the previous one will be terminated immediately and the new membership will start immediately after payment.
Membership	Extension of membership	You get 30 days added to your counter

Membership	Will I be informed that my membership status expires?	You will be informed in your backoffice (home of LikesXL after the login) 5 days before the end of the respective membership, and additionally, as a visual warning the display of your member days turns red.
Membership	Is there a monthly fee?	The first 30 days are free (level gold), afterwards you can purchase a membership. There are different levels, all to be paid monthly (except level blue - there are no costs).
Membership	Can I increase or decrease my membership?	Yes, you can change the status of your membership at any time. When you buy the new status, the old one is automatically and immediately terminated and the new status comes into effect.
Password	Can I change my member password (user ID)?	Open "Cockpit" in the menu point and press "Edit" in your profile page. You can only change your password, but not your membership number (User ID).
Payment	Credit card - Fraud Prevention	To prevent credit card fraud within Likesxl, our support team might ask you to send a copy of the credit card you used to purchase your Bids Packs. This is a security step when you first request a withdrawal. This is standard procedure, which should not be a source of uncertainty and is only for your own safety. You can hide all the digits of the card except for the last 4 digits, which must remain visible. ATTENTION: Please do not send the CVV number found at the back or show to anyone - it is for your safety.
Payment	How many accounts can I charge with my credit / debit card?	You are only entitled to charge your own account with your own credit / debit card, to your name in the registration. The first and last name must correspond 100% with the information on the registration or your identity card. If there is no match, your payment will be rejected. Caution: The payment may be stopped by the bank because of an attempt of money laundering or credit card fraud and you may get blocked!
Payment	How much can I transfer to my account?	There is no limit.
Payment	When will my money be paid?	You can request a withdrawal from your active account at any time
Payment	Is there a limit for cash disbursements?	After you have selected the payout option, the maximum possible payout amount for the selected payout type will be displayed.
Payment	What are the payment options for my LikesXL account?	1. Bank Transfer: You will see the money in your account in about 3-5 days. Please provide your membership number (User ID) for each transfer. 2. Bitcoin

Promotion	Can I create my own Powerpoint presentation for live events and webinars	No. You must only use the official PowerPoint presentation which has been approved by the company. It is available in PDF format for people who are looking to run company presentations. Go to http://www.mylikesxl.info/promotion-material for the approved multilingual presentations. The company DOES NOT give anyone permission to use any other information. You jeopardize your LikesXL account if you use non company approved information.
Promotion	Can I buy flyers, rollup banners and business cards	That's not possible right now, if you need advertising material please contact our support. support@likesxl.com . Ordering advertising material will be offered on the website in the near future.
Promotion	Is there a LikesXL Landing page?	Yes, go to the home page after login. Here you can find at https://members.likesxl.com/landingpage multilingual landing pages which you can use for free with your own membership number (ID number). How you use them is explained in the instructions on the page.
Promotion	Is there a LikesXL Powerpoint presentation?	Yes, go to https://members.likesxl.com/download , there you will find powerpoint presentations in different languages.
Promotion	Can I apply LikesXL to social networks?	Yes you can but the advertisement must first be shown to the company Setimo AG which is the owner of LikesXL. For that, you need to send an email to support@likesxl.com . The email should include the complete advertisement you want to do for LikesXL.
Referral	Where can I find my reference link?	You can find it in your menu under "cockpit"
Sponsor	Can I change my sponsor?	Change of sponsor is not possible.
Support	Where do I go with my problems?	In the first instance, please contact your sponsor to see if they can help you or ask a question in the official Facebook group and only send support tickets if they really cannot be answered using the methods suggested.
Support	What happens if I have a problem with my account?	Send an email to support@likesxl.com . Please mention your LikesXL USER ID, your name and your request
Support	How long does it take to receive an answer?	Usually our support team replies within 24 to 48 hours. However, due to high utilization rate or weekends this might take a little longer. We try our best to proceed your request as soon as possible.
Withdrawal Request	How do I request a withdrawal?	Go to the home screen, and click on the "Payment" link. Then fill in the information on the screen that opens.
Placing Ads	Where can I find the price list of all banner advertisement options?	You can find it on the footer of your front page.



<p>Sales</p>	<p>How can I apply for the sales team?</p>	<p>Please send us an email with your resume to advertising@likesxl.com. We will examine your documents and get in touch with you.</p>
<p>Sales</p>	<p>Do I get commission if I recommend LikesXL to companies to advertise on LikesXI?</p>	<p>While LikesXL members will not be allowed to approach corporate customers directly (it is really important that there is no accidental cross selling and that a consistent professional image is portrayed at all times), we are delighted to offer an incentive to AP's who already have an existing good relationship with corporate advertisers.</p> <p>Anyone who passes on a genuine referral to our corporate sales team which is subsequently converted into a sale...will receive the following commissions: First Transaction 5% , Consecutive Transactions: 3%. We must again stress that referrals can only be made if you have an existing good relationship with the direct corporate advertiser.</p> <p>If AP's attempt to pitch LikesXL advertising products directly to 'cold' prospects, then there will be no commissions paid if any sales are made. (Note: this rule only applies to direct corporate advertisers.</p> <p>Approaching small to medium size business owners to advertise through LikesXL by becoming an Advertising Partner (ie not a direct corporate customer) is 100% ok and recommended!</p> <p>If you would like to refer a direct corporate advertiser to LikesXL...please forward your contact details including your LikesXL USER ID number and a brief description of the corporate advertisers you would like to refer to advertising@likesxl.com and one of the team will get in touch.</p>